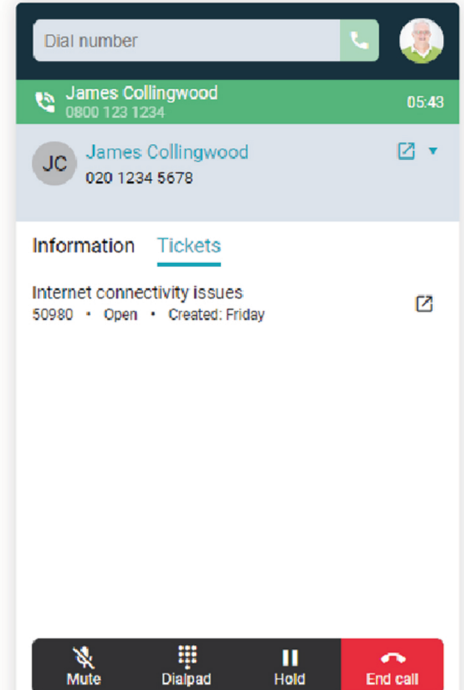




Freshworks Integration

- ✓ Embedded softphone with browser notifications for a **seamless user experience** with reduced context switching
- ✓ Click-to-dial feature **eliminates misdials and optimizes time** from ticket or contact screens
- ✓ Auto-identifies callers, saving time and **improving customer experience** by providing a list of associated active tickets
- ✓ Logs telephone call history as a **comprehensive Note within tickets**, including a link to call recordings



Call or Text the VirtualPBX Sales Team to Learn More at 888.825.0800 or visit virtualpbx.com