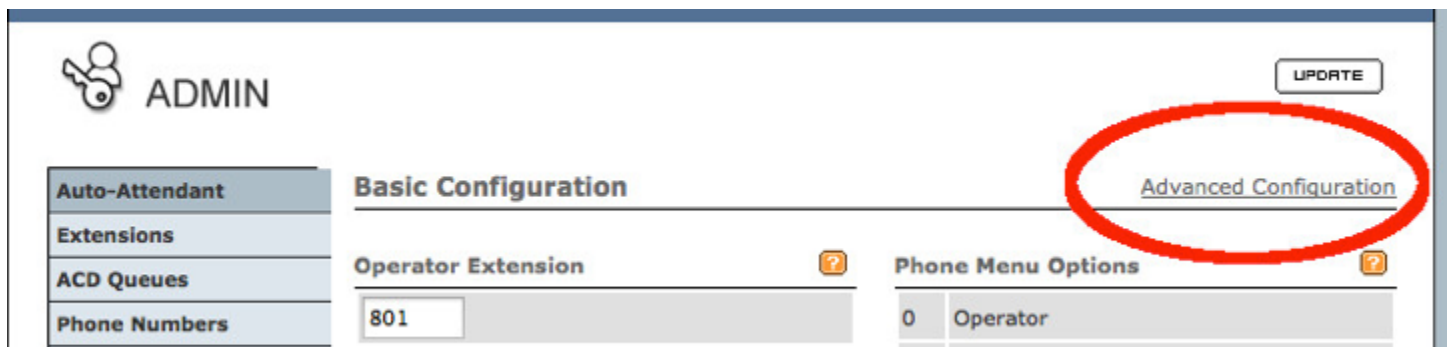


SmartID Caller ID Settings Guide

There is a system setting for this feature. But the system administrator can let extension owners override the system settings and set their own SmartID caller ID delivery settings on their own extension. The system setting for caller ID delivery is at the following location:

Admin Tab > Auto-Attendant > Advanced Configuration



The screenshot shows the VirtualPBX Admin interface. On the left is a navigation menu with 'ADMIN' at the top and options for 'Auto-Attendant', 'Extensions', 'ACD Queues', and 'Phone Numbers'. The main content area is titled 'Basic Configuration' and contains two sections: 'Operator Extension' with a text input field containing '801', and 'Phone Menu Options' with a dropdown menu set to '0 Operator'. A red circle highlights the 'Advanced Configuration' link in the top right corner of the main content area. An 'UPDATE' button is located in the top right corner of the interface.

Originating phone number (ANI) will show or have read off the inbound callers callerID.

PBX number dialed (DNIS) will show or have read off the phone number the inbound caller dialed to get to the system.



The screenshot shows the 'Advanced Configuration' page in the VirtualPBX Admin interface. On the left is a navigation menu with 'ADMIN' at the top and options for 'Conferencing', 'AutoRoute', 'Day/Night Mode', and 'Call Recording'. The main content area is divided into several sections: 'Auto-Attendant Replay' with a 'Play greeting' dropdown set to '3' and radio buttons for 'Hang up' and 'Transfer to operator'; 'Return to Auto-Attendant' with radio buttons for 'Hang up' and 'Return to Auto-Attendant'; 'SmartID Caller ID Delivery' which is circled in red and contains 'Incoming Extension Caller ID' and 'Outbound Dialing Caller ID' sections, each with radio buttons for 'Originating phone number (ANI)' and 'PBX number dialed (DNIS)', and a checkbox for 'Allow Extensions to Override Settings'; 'Extension Connection Message' with radio buttons for two message options; 'Call Transfers' with checkboxes for 'Use supervised call transfers' and 'Allow transfers to outside numbers'; 'Faxes To Extensions' with a checkbox for 'Listen for faxes on call transfer'; and 'System Time' with a dropdown set to '-05:00' and a 'GET OFFSET' button. An 'UPDATE' button is located in the bottom right corner of the interface.

The Extension Owner settings for caller ID delivery is under the **Config** tab for their own extensions.

The screenshot shows the VirtualPBX interface. At the top, the 'Config' tab is highlighted with a red circle. Below the navigation bar, the 'CONFIGURE' section is visible. The main content area is titled 'Extension Edit' for 'Luke Skywalker Ext. 825'. The 'Profile Information' section includes fields for First Name (Luke), MI, Last Name (Skywalker), Phone Password (4-8 numeric characters), and Web Password (6-32 characters). The 'Extension Time' section shows the time offset from GMT. The 'SmartID Caller ID Delivery' section is circled in red and contains two sub-sections: 'Incoming Extension Caller ID' and 'Outbound Dialing Caller ID', both with 'Originating phone number' as the value. A note below states: '* Please contact your system admin if you want to change caller-id settings'. The 'Call Recording' section has three radio button options: 'Do NOT record any calls' (selected), 'Automatically record every call', and 'Manually record a call by pressing #9'. On the right, the 'Settings' section includes a table for 'Allowed to Receive Voice/Fax Mail', 'Admin Privilege', 'Mail Only Extension', 'Appears in Dial by Name Directory', 'Extension Locked', and 'Force re-record of name and greeting'. Below this are 'Outbound Connection Privilege' and 'Outbound Dialing Privilege', both set to 'US & Canada'. An 'UPDATE' button is located in the top right corner.

VirtualPBX[®]

Greetings | Call Routing | Message Handling | **Config**

CONFIGURE UPDATE

Extension Edit
Luke Skywalker Ext. 825

Profile Information

First Name	MI	Last Name	Phone Password	Confirm
Luke		Skywalker	<input type="text"/> 4-8 numeric characters	<input type="text"/>
			Web Password	Confirm
			<input type="text"/> 6-32 characters	<input type="text"/>

Extension Time

Extension Time Offset from GMT

Select Offset hours

Get offset from my computer time GET OFFSET

SmartID Caller ID Delivery

Incoming Extension Caller ID	Outbound Dialing Caller ID
Originating phone number	Originating phone number

** Please contact your system admin if you want to change caller-id settings*

Call Recording

Settings

- Do NOT record any calls
- Automatically record every call
- Manually record a call by pressing #9

Settings

	Yes	No
Allowed to Receive Voice/Fax Mail:	<input checked="" type="radio"/>	<input type="radio"/>
Admin Privilege:	<input checked="" type="radio"/>	<input type="radio"/>
Mail Only Extension:	<input type="radio"/>	<input checked="" type="radio"/>
Appears in Dial by Name Directory:	<input checked="" type="radio"/>	<input type="radio"/>
Extension Locked:	<input type="radio"/>	<input checked="" type="radio"/>
Force re-record of name and greeting:	<input checked="" type="radio"/>	<input type="radio"/>

Outbound Connection Privilege

US & Canada

Outbound Dialing Privilege

US & Canada