



# The Virtual PBX Office Business Phone Service.

**Better features. Higher quality. Better support.**

Our top-rated cloud-based business phone system offers advanced enterprise-class features, Plug and Call™ simplicity, and unmatched affordability. Get only the best, from the company that invented the virtual phone system.



## Get More. Pay Less.

Virtual PBX Office makes it easy for any company to get Fortune 500 features, without the big price tag. We offer an enterprise-level feature set, including custom auto-attendants, music or information on hold, centralized voice and fax mail, advanced departmental queuing, and much, much more. Combine this with our proven reliability and US-based support, and you'll get the best the industry has to offer. And we have the awards to prove it. Year after year we win more Product of the Year and Best in Class awards than any competitor.

At the same time, our hosted solution reduces your costs by eliminating the cost of complex phone switches and expensive business phone lines. Most clients see a reduction in up-front costs of over 90% when compared to a traditional phone system, and monthly phone bills range from 40% to 80% less. You'll have no long distance charges for calls to the continental US and Canada, and international calling rates are very low. We can even make your inbound calls from over 40 countries free.

## Bridge Offices and Work Anywhere

No matter how many offices you have, or how far apart they are, all of your employees can be part of the same powerful phone system. Let employees work from branch offices, from home, or on the road, we'll still deliver their business calls. And reaching an employee in another country is as easy as dialing the extension number. Transfer calls across the country or around the world. It's all part of the global Virtual PBX Office.

## Customer Stories

My company has several offices, and our employees are scattered throughout those offices. Your technology has made it possible for us to have **ONLY ONE PHONE NUMBER!** Our phone rings wherever we are and our voicemails even come via email. I know it is a cliché...but I don't know what we would do without you!

**Jamie Dilo**, *The TREW Group*



## Use Any Phone and Let Calls Follow You

The Virtual PBX Office is built around Voice over Internet Protocol (VoIP), so most calls are delivered to a VoIP phone sitting on your desk. But you can also use a computer for calls, turn your smart phone into a VoIP phone using our Softphone app, or take calls on your home or mobile phone. And with Follow-Me Calling, your calls can automatically follow you from phone to phone.

## Grow and Customize to Meet Your Needs

Growing your Virtual PBX Office service takes just a few clicks of the mouse. We've had systems with over 10,000 extensions, and others with as few as 1. However, not every user, or every business, is the same. Use our extensive Virtual Console to customize ring durations, greetings, call routing, music on hold, call recording, and more, to individual specifications. Don't fit your workflow around the limitations of your phone system. Make your phone system fit you, instead.



## Add a Local Presence Around The Globe

Want to do business in Europe or South America? Give clients a local phone number in any one of thousands of cities worldwide and across over 40 countries. Their call to you is usually a free local call, and your business will increase as a result. Just doing business in the United States and Canada? Use a toll-free number to give a national presence, or add numbers in one of the tens of thousands of cities we service in the US and Canada. Look as big, or as local, as you want.

## Advanced Call Routing

We invented the virtual phone system and we've been developing features for longer than anyone—and we're the best in the industry at advanced call routing. We reduce the time your callers spend on hold, improve your employees' efficiency, decrease wasted time, and help you manage your workforce. Ask about our TrueACD™ technology and learn how we're different from the rest. You won't want to trust your business to anything else.

## Virtual PBX Cares

At Virtual PBX, we don't outsource support and customer service to some nameless group in another country. Our US-based support people sit right next to our engineering team to get the best training and assistance possible. We believe in both high-tech and "high-touch". Nothing is more important than customers. Get a better business phone system experience. Get Virtual PBX.



## Customer Stories

The system has greatly improved our customer service presence and has reduced our long distance costs. The web administration and reporting tools are very intuitive and the support is top-notch. Highly recommended!

Kim Keidat, *Gimmees.com*

## The Virtual PBX Office Includes

Unlimited local and long distance calls	Skills-based routing	E911 emergency service
Custom auto-attendant	Music/info on hold	Real-time monitors and reports
Dial-by-name directory	Direct extension dialing	Do-not-disturb
Follow-me calling	Global call transfers	International calling
3-way calling	Call recording	International local numbers
Integrated conferencing	Centralized business voicemail	iPhone and Android apps
Call waiting	Faxing with or without a fax machine	Easy Plug and Call™ installation
TrueACD™ groups	Voice and fax messages to email	Automated Day and Night modes

## Get an Enterprise Phone System at a Fraction of the Cost.

Sign up online at [www.virtualpbx.com](http://www.virtualpbx.com)

Or call our sales team for a personal tour at 888-825-0800



1 (888) 825-0800 U.S.

1 (408) 414-7646 International

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